

# Product Testing Guidelines

## Testing Recommendations

- Follow the general workflow for each applicable product.
- Test the functionality of all the features in each page, including any optional features.
- Confirm with your project team the exact design elements that should be tested.

## Functional Features

Test the authentication functionality if authentication is required for content submission or helpfulness voting.

For clients with Hosted Authentication:

1. Click a submission link.
2. Choose the email option. Type your email address and proceed with review submission.
3. Check your email to see if you were sent a validation email.
4. If authentication is required for helpfulness voting, repeat these steps by clicking the Helpfulness link.

## Ratings and Reviews

Your Ratings and Review implementation includes these pages, in sequence:

**Product > Login (optional) > Write a Review > Preview > Thank You > Product**

Check these pages and the features on each page to verify that they function as intended:

- Product page with no reviews
- Product page with existing reviews
  - Helpfulness Voting
- Review submission page
  - Photo and video
- Preview page
- Thank You page

## Questions and Answers

Your Questions and Answers implementation includes these pages, in sequence:

- **Product > Login (optional) > Ask Question > Preview Question > Thank You > Product**
- **Product > Login (optional) > Answer Question > Preview Answer > Thank You > Product**

Check the following pages and the features on each page to verify that they function as intended:

- Product Q&A page with no questions or answers
- Product Q&A page with existing questions and answers
  - Helpfulness Voting
- Question submission page
  - Photo/Video function
- Question Preview page
- Question Thank You page
- Answer submission page
  - Photo/Video
- Answer Preview page
- Answer Thank You page

## Design Elements

Check for the following:

- Are the link-states, colors, font families, padding around elements, and sizes consistent with the client website?
- Does your Bazaarvoice product in the browser match the final design specifications that your project team approved?
- Does anything look broken or out of place (for example, is text wrapping where it should not wrap)?
- If there are multiple languages, is text aligned? Longer words in other languages might cause misalignment or overlapping.

