

How To Upgrade Bazaarvoice

Bazaarvoice

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1 Summary

The purpose of this document is to provide merchants the necessary steps to upgrade from a previous version of Bazaarvoice. Prior to integrating Bazaarvoice v19.1.0 on SiteGenesis, merchants must perform the steps listed below. These steps must be completed to avoid any conflicts or issues when integrating v19.1.0. Once all steps below are completed, merchants can proceed with the the v19.1.0 integration.

2 Steps

1. Disable replication
2. Completely delete the previous version's cartridge from the site
3. Completely delete the existing Bazaarvoice-related metadata on the site
4. Delete all existing Bazaarvoice-related scheduled jobs
 - a. Purchase Feed Export
 - b. Purchase Feed Export
 - c. Inline Ratings Import
5. Remove all code snippets related to the previous version of Bazaarvoice
 - a. Inline Ratings - depending on which inline ratings were integrated:
 - i. Remove `<isinclude template="bv/display/rr/inlineratings"/>` from `producttile.isml`
 - ii. Remove `<isinclude template="bv/display/rr/inlineratings-hosted"/>` from `producttile.isml`
 - iii. Remove `<isinclude template="bv/display/rr/inlineratings-hosted-init"/>` from `productgrid.isml`
 - b. Questions and Answers
 - i. Remove `<isinclude template="bv/display/pdpsummary"/>` from the `productcontent.isml`
 - ii. Remove `<isinclude template="bv/display/qa/questions"/>` from the `producttopcontent.isml`
 - c. Reviews
 - i. Remove `<isinclude template="bv/display/pdpsummary"/>` from the `productcontent.isml`
 - ii. Remove `<isinclude template="bv/display/rr/reviews"/>` from the `producttopcontent.isml`
 - d. Cloud SEO
 - i. Remove `<isinclude template="bv/display/productdetailparameters"/>` from `product.isml`
 - e. BV Pixel
 - i. Remove `<isinclude template="bv/bvpixel/tracktransaction"/>` from the `pt_orderconfirmation.isml`
 - f. Header includes
 - i. Remove `<isinclude template="bv/display/headerincludes"/>` from `pt_productdetails.isml`
 - ii. Remove `<isinclude template="bv/display/headerincludes"/>` from `pt_productsearchresult.isml`
6. Alternative approach to removing template integrations:
 - a. Search your workspace for **`<isinclude template="bv/"`** to find and remove any bazaarvoice template includes
7. Install the new cartridge (including importing the new meta data and setting up the new Scheduled jobs) to the site according to the Bazaarvoice documentation
8. Test the new cartridge functionality (sandbox/staging)