

Bazaarvoice Cartridge Test Cases

Version 20.1.0




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1 Ratings & Reviews

List the use cases and appropriate action take listed below:

Use Case Scenario	Result
The merchant implement Ratings and Reviews service from BV	<ul style="list-style-type: none"> User will be able to see a summary of ratings on the product detail page. <ul style="list-style-type: none"> Clicking on the number rating or number of reviews will scroll the page to the reviews tab. Clicking on the Write a Review button will open a review submission modal. A review and rating can be submitted through this form. User will be able to read full reviews within a tab on the product page. <ul style="list-style-type: none"> Clicking on the Write a Review button will open a review submission modal. A review and rating can be submitted through this form.



Long Sleeve Turtle Neck

Item No. 25419334 **★★★★★ 3.6 (10)** [Write a review](#) [Ask a question](#)

Select Color

☐ ☐

Select Size

Quantity

Availability: [Select Styles for Availability](#)

2 Question & Answer

List the use cases and appropriate action take listed below:

Use Case Scenario	Result
The merchant implement Question and Answer content service from BV	<ul style="list-style-type: none"> User will be able to see a summary of questions and answers on the product detail page. <ul style="list-style-type: none"> Clicking on the number of questions or number of answers will scroll the page to the Questions & Answers tab. Clicking on the Ask a question button will open a question submission modal. A question can be submitted through this form. User will be able to read full questions and answers within a tab on the product page <ul style="list-style-type: none"> Clicking on the Ask a question button will open a review submission modal. A question can be submitted through this form. Clicking on an Answer this Question button for any question, the user can submit an answer to another user's question.

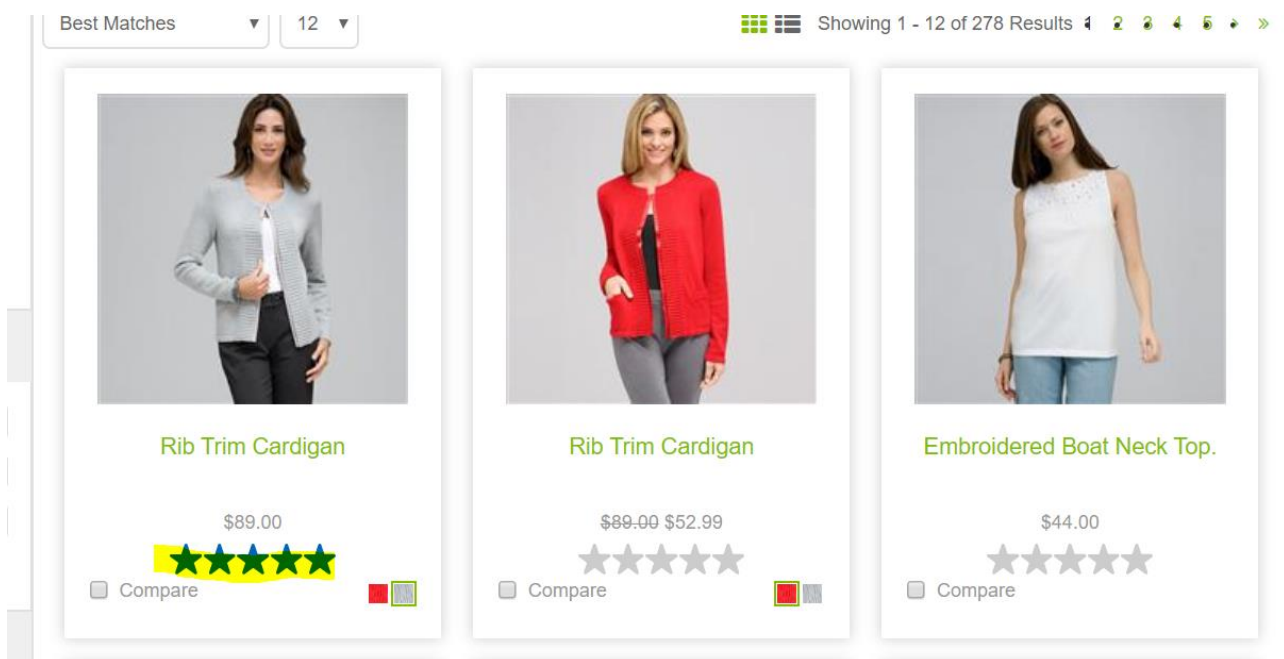
The screenshot shows a product page with three tabs: 'Details', 'Reviews', and 'Question & Answer'. The 'Reviews' tab is currently selected and highlighted in yellow. To the right of the tabs is a blue button labeled 'Write a review'. Below the tabs, there is a section titled 'Average Customer Ratings'. This section displays three rows of ratings:

Average Customer Ratings		
Overall	★★★★☆	3.6
Quality of Product	★★★★★	5.0
Value of Product	★★★★★	5.0

3 Hosted Inline Ratings

List the use cases and appropriate action take listed below:

Use Case Scenario	Result
The merchant implement Feed Based Inline Ratings service from BV	<p>User will be able to view inline star ratings on the category/ search product grid.</p> <p>A scheduled job imports the rating data into the product catalog.</p>



4 Product Feed

List the use cases and appropriate action take listed below:

Use Case Scenario	Result
The merchant implement Product Catalog Export Feed to BV	A scheduled job must be set up to send product and category data to BV. After the job is set up and executed, it can be verified in the BV portal by navigating to Settings > Configuration Settings: Validate Product Feed, and clicking the “Invoke one-time import” link.

5 BV Pixel

List the use cases and appropriate action take listed below:

Use Case Scenario	Result
The merchant implement BV Pixel service from BV	When a user completes an order, the transaction data is shared with BV through the BV Pixel on the confirmation page. This can be verified in the BV portal by navigating to Settings > Configuration Settings: BV Pixel / PIE Tag Testing

6 Purchase Feed

List the use cases and appropriate action take listed below

Use Case Scenario	Result
The merchant implement Purchase Feed Export from SFCC to BV.	An optional scheduled can can be set up to send purchase data from SFCC to BV, In most cases, this data can be captured by the BV Pixel.