

Bazaarvoice

Bazaarvoice Order Feed Patch Imple- mentation Guide for Magento Extension ver 6.1.2-6.3.3

Version 6.1.2-6.3.3

Bazaarvoice Inc.
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Introduction

The Magento Extension versions 6.1.2 through 6.3.3 contain a bug in the Order Feed generation process that causes the product from the first order to be listed on all following orders in the feed. This results in emails being sent to customers for products they did not purchase.

How to Implement the Patch

Here are the steps you should take to implement the patch.

1. Upload the patch file BV_6.1.2-6.3.3_OrderFeedPatch.tgz to your web server.
2. Log into the server via SSH
3. Change to the root directory of your Magento installation
4. Unarchive the file

```
$ cd /path/to/magento
$ tar -xf /path/to/BV_6.1.2-6.3.3_OrderFeedPatch.tgz
```

5. Refresh Magento Cache
6. The next time your Order Feed runs it will contain the correct products for each order.

Update Extension Version In Product Feed

It is important to communicate to Bazaarvoice that your version of the Extension has been patched. Follow the steps below to indicate a patched Extension.

1. Open app/code/local/Bazaarvoice/Connector/Model/ExportProductFeed.php with your favorite editor.
2. Locate the generator tag around line 366. You will find code that looks like the following

```
$ioObject->streamWrite("<?xml version=\"1.0\" encoding=\"UTF-8\"?>" .
"<Feed xmlns=\"http://www.bazaarvoice.com/xs/PRR/ProductFeed/5.2\" " .
" generator=\"Magento Extension r" . $bvHelper->getExtensionVersion() . "\" " .
" name=\"\" . $clientName . "\" " .
" incremental=\"false\" " .
" extractDate=\"\" . date('Y-m-d') . "T" . date('H:i:s') . ".000000\">\n");
```

3. This needs to be edited to the following:
Note the text in red which is the addition. (. "-patched")

```
$ioObject->streamWrite("<?xml version=\"1.0\" encoding=\"UTF-8\"?>" .
"<Feed xmlns=\"http://www.bazaarvoice.com/xs/PRR/ProductFeed/5.2\" " .
" generator=\"Magento Extension r" . $bvHelper->getExtensionVersion() . "-patched" . "\" " .
" name=\"\" . $clientName . "\" " .
" incremental=\"false\" " .
```